TERMS OF SERVICE MATRIXLEVEL

MatrixLevel Styl Przemysaw Janik

NIP: 5992901245

Walczaka 112, Gorzow Wielkopolski, Poland

1. General Provisions

1. These Terms of Service define the rules for using the MatrixLevel system a tool that supports investment decisions on the XAU/USD market through real-time algorithms.

2. The service is provided by MatrixLevel Styl Przemysaw Janik, NIP 5992901245, based at Walczaka 112, Gorzow Wielkopolski, Poland.

3. Using the MatrixLevel system constitutes acceptance of these Terms of Service.

2. Service Description

1. MatrixLevel is an automated system that analyzes the XAU/USD market and, based on pre-programmed algorithms, may open and close trading positions.

2. The system does not constitute investment advice or recommendations as defined by financial law.

3. MatrixLevel does not make investment decisions on behalf of the user activating the system is the user's sole responsibility and is done at their own risk.

3. Investment Risk

1. Trading in financial markets, including XAU/USD, involves a high risk of financial loss, including the total loss of capital.

2. MatrixLevel does not guarantee profits or any financial outcomes past performance is not indicative of future results.

3. The user uses the system at their own risk and acknowledges full responsibility for any investment decisions and potential financial losses.

4. Disclaimer of Liability

1. MatrixLevel Styl Przemysaw Janik shall not be held liable for any material or immaterial damages resulting from the operation or failure of the system, including:

  a. algorithm errors,

  b. incorrect broker API behavior,

  c. lack of internet access or technical issues on the user's end,

d. force majeure.

2. The user confirms that they are using their own financial resources and knowingly undertake investment risk.

5. Technical Requirements and Registration

1. Access to the system requires account registration and a paid subscription.

2. A compatible brokerage account (e.g., MetaTrader 4/5, cTrader, etc.) is required for integration.

3. The user is responsible for maintaining the confidentiality of their login credentials.

6. Subscriptions and Payments

1. Using MatrixLevel requires payment of a subscription fee according to the current price list available on the website.

2. Subscription fees are non-refundable unless explicitly stated otherwise in a promotion or individual agreement.

3. Failure to pay may result in temporary suspension or permanent deactivation of access to the system.

7. Personal Data Protection

1. Users' personal data is processed in accordance with applicable laws and the privacy policy available on the MatrixLevel website.

2. Users have the right to access, correct, and request deletion of their data.

8. Final Provisions

1. MatrixLevel reserves the right to modify these Terms of Service changes take effect upon publication on the website.

2. In matters not regulated by these Terms, the provisions of the Polish Civil Code and other applicable Polish and international laws shall apply.

3. Any disputes shall be resolved by the court having jurisdiction over the registered office of MatrixLevel Styl Przemysaw Janik.

§9. Technical Setup and Delivery

1. To use MatrixLevel correctly, the user must have an active trading account with a compatible broker and have MetaTrader 4 (MT4) installed on their device.

2. After completing the purchase, the user will receive an email within 24 hours containing installation instructions and the necessary system file to activate the bot.